



# HOLY ANGELS HEARTLINE

FALL 2009

Unconditional Love. Unlimited Possibilities.

## HOLY ANGELS RECEIVES 3 YEAR NATIONAL ACCREDITATION

“For decades, Holy Angels has represented a high standard of care and compassion to the rest of the greater community, reminding us, too, of the power of love in enabling lives of wholeness to be lived, despite the obstacles,” wrote a member of the community. This reputation was confirmed with the announcement of Holy Angels’ national accreditation.

Regina Moody, President/CEO, announced this that Holy Angels received accreditation by CARF International (Commission on Accreditation of Rehabilitative Facilities) for a period of three years in Community Services: Community Housing for the Belhaven, Oakcrest, and Brookview ICF-MR group homes, the community group homes (South Point, Lakewood, Gary & Carrabaun); Community Services: Community Housing (Children and Adolescents) for the Morrow Center-Specialized Community Residential Center, Pinehaven and Moody Place ICF-MR group homes; Organizational Employment Services for Cherubs Café & Candy Bouquet, and Holy Angels, Inc. – Governance Standards applied. Holy Angels was also recognized with an Exemplary Conformance in its Child and Adolescent Services (the highest rating given by CARF). The international accrediting body has awarded the accreditation to Holy Angels for their first application.

The three-member survey team spent three days observing in the community group homes, Cherubs Café & Candy Bouquet, the Morrow Center and the five ICF (Intermediate Care Facilities) group homes and reviewed records, and policy and procedure manuals. They took time to interview board members, residents, staff and parents.

Survey team leader, Bruce Milburn, from Henderson, KY, complimented staff members by simply stating, “You all are awesome!” Holy Angels was commended for their collaborative community partnerships and the positive reputation in the community. He also

commented, “If I had a child who needed services, I would want them at Holy Angels.”

Mrs. Moody supported Milburn’s comments. “Our staff are dedicated to providing unconditional love and recognize that our residents have unlimited possibilities. We are very fortunate to have such outstanding staff, volunteers and community support at Holy Angels.” She further commented, “It is truly affirming when professionals in the field of developmental disabilities, each having more than 30 years knowledge, sees and experiences the spirit and care of our staff for our residents and their families. I am privileged to lead this excellent team.”

Parents and friends of Holy Angels were quick to respond to the exciting news! One parent wrote, “I am so proud that you are getting the recognition you deserve for providing an environment where our family members can live a purpose filled, meaningful life.” Another family member commented, “My brother is the happiest I’ve ever seen him. It is such a relief to know that when I leave him at Holy Angels after his visits, he will be safe, nurtured and loved, so much more than your usual institutional care.” One mother wrote, “I go to sleep every night knowing that my daughter is in some of the best hands that a skilled facility can offer.”

This accreditation decision represents the highest level of accreditation that can be awarded to an organization and shows the organization’s substantial conformance to the CARF standards CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served.



*Semajj spends some special time with Holy Angels first resident, Maria*

### MISSION STATEMENT

In a positive environment of spiritual, physical, educational, social and emotional support, Holy Angels provides children and adults with dignified and empowering opportunities for living with special emphasis on those individuals with varying degrees of mental retardation who may also have multiple disabilities.



## The Gift of Emma



*Emma shows off her beautiful Smile.*

Let me introduce you to Emma, an eight-year-old petite bundle of joy, and one of Holy Angels newest residents. The daughter of Larry and Paige Reece, Emma has two brothers; her twin, Jackson and younger brother, Connor.

The first seven years of her life, Emma lived at home with her family in Charlotte – from early on she had the nickname of “Giggle Girl”. The first few years were spent visiting medical specialists or in hospitals for multiple surgeries. A tracheotomy helps Emma breathe a little easier. She is unable to swallow and has a gastrostomy tube for meals and medications. Yet, this fragile girl is a fighter and despite her many medical challenges manages to bring laughter and joy into the lives of her family and friends.

Paige and Larry’s journey to Holy Angels began nearly two years ago. A friend and prayer partner of Larry’s knew of the family’s struggles to care for and manage Emma’s many medical needs as well as looking after two very active little boys. He knew about Holy Angels and suggested they contact Dennis Kuhn, Holy Angels COO. Larry visited Holy Angels, talked with Dennis and Social Work Director, Lori Hanafin. Larry will tell you he was led to Holy Angels and that the Lord created this opportunity for his family.

Emma arrived at Holy Angels on May 4, 2009 and celebrated her eighth birthday in September. Her family sees Holy Angels as an “extension of our home where her care is every bit as good as what we would provide” and they rest easy in that comfort. They have noted that at Holy Angels family comes first followed by the core disciplines of Emma’s care.

Her eyes twinkle when she smiles, which is quite often. The least little thing will send her into peals of laughter – causing all around her to laugh with her.

Let me introduce you to Emma, an

Since her move to Holy Angels, she is as happy as she always has been – she has a full life filled with many opportunities. She enjoys her time spent in the Snoezelen Room, where there are lots of colors and things to feel. Emma likes spending time with her new friend, Campbell. Listening to music is another favorite pastime for Emma – especially when her brother plays his keyboard.

She continues to visit home on a regular basis, where her brothers take care of and play with her. She especially enjoys the speedier rides in her wheelchair when she is pushed about by them.

You will have the opportunity to see Emma’s creative side when you receive this year’s Holy Angels Christmas card. She had a great time painting and feeling the paint on her fingers.

Emma has no worries – she knows she is loved and cared for. It is left for her family and the staff of Holy Angels to carry that for her. We are the ones who have the worry and concern about where the funds will come from to assure her and the other children who live at Holy Angels continue to have unconditional love filled with unlimited possibilities.

It is our hope that you will help Holy Angels during these days of unsure funding by sending a contribution to Holy Angels or remembering your friends and family members with an honor or memorial gift.



*Being creative is so much fun with Gaye Dimmick, Creative Arts Director*

*Heartline is published quarterly by Holy Angels, Inc. 6600 Wilkinson Boulevard, PO Box 710, Belmont, NC 28012-0710. Regina P. Moody is President/CEO and Sr. Nancy Nance, Vice President of Community Relations is the Editor. Holy Angels was founded in 1956 by the Sisters of Mercy. Visit our website at [www.holyangelsnc.org](http://www.holyangelsnc.org). Holy Angels Combined Federal Campaign (CFC) number is 68668*





## 18th Annual Holy Angels Carolina Classic Golf Tournament

Perfect weather greeted golfers on Monday, September 21st at the 18th Annual Holy Angels Carolina Classic, held at Pine Island Country Club in Charlotte, North Carolina. Thirty-one teams, comprised of 142 golfers, came together to support Holy Angels. Led by Gold Sponsor, Bank of America, Bronze Sponsor, Merrill-Lynch-The Mayeux Group and The Family of R. Keegan Federal, Sr., this year's tournament raised more than \$50,000 to support residents' programs and services.

Mike Deely, of Bank of America and member of Holy Angels Board of Directors welcomed the golfers to a great day of golf for a great cause. Pete Jurga and his son, Holy Angels resident Trey, began the tournament with an opening "tee-off". Trey has done the official opening for many years, but this marked the first time his dad was able to be with him.

124 golfers were then off to enjoy a fun day of golf. Many volunteers and staff helped out behind the scenes to assure the golfers had a great experience during the tournament.

Holy Angels is excited to announce over the past 18 years, the Carolina Classic has raised over \$850,000. What a tremendous difference this event has made in the lives of the many residents and families Holy Angels has served. The success of the tournament is due to the dedication of many individuals and companies who believe in our mission of unconditional love and unlimited possibilities.

*Make plans now to join Holy Angels at Pine Island Country Club for the 19th Annual Carolina Classic on September 20, 2010. For more information, contact the Holy Angels Foundation at 704-825-4161 or [jennifers@holyangelsnc.org](mailto:jennifers@holyangelsnc.org).*



*Pete Jurga joined his son, Trey for the ceremonial opening drive. This was Trey's 20th golf tournament. It is with sadness that we report the passing away of Trey, who brought much laughter and enthusiasm to being at the opening of Holy Angels Carolina Classic golf tournament.*

### Congratulations to all tournament winners:



*The 1st Place team from Cherry, Beckaert & Holland (L to R): William Holman, John Heffernan, Trey Albright (not pictured - TJ Wilson)*

- 1st Place Team:** Cherry Bekaert & Holland
- 2nd Place Team:** Wells Fargo Insurance Services
- 3rd Place Team:** The Lincicome Family Team
- 4th Place Team:** International Minute Press
- 5th Place Team:** BB&T/BB&T Insurances

**Closest-To-The-Pin Hole #15:** Harry Shearer, Wells Fargo Insurance Services  
**Closest-To-The-Pin Hole #17:** Scott Lincicome, The Lincicome Family Team

#### Gold Sponsor

Bank of America

#### Silver Sponsor

The Federal Family In Memory of R. Keegan Federal, Sr.

#### Bronze Sponsor

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Saint Gabriel Catholic Church  
Seneca Communications  
Sisters of Mercy South Central  
Wells Fargo Insurance Services  
WIX Distribution Center





## Three Questions For End of Year Giving

As you review your financial affairs for 2009, you may be thinking about your charitable giving plans. Here are a few questions to help you plan.

### 1. Am I able to make a charitable gift to Holy Angels this year?

Please remember Holy Angels this year as you think about contributions of cash. We have experienced major reductions in government funding and we are taking steps to minimize the impact on our programs and services. If you itemize, you can lower your 2009 taxes simply by writing a check to Holy Angels by Dec. 31st; make sure the envelope is postmarked by Dec. 31st to qualify for a 2009 gift even if we do not receive it until the first week of 2010. You can easily give online at [www.holyangelsnc.org](http://www.holyangelsnc.org); our site is secure. Your year-end gift will help us weather these difficult economic times.

### 2. Do I know people who are age 70 ½ or older?

The Pension Protection Act of 2006 has been extended through 2009. If you are older than 70 ½, you can make a tax free gift to Holy Angels as a direct distribution from your IRA. Gifts can be any amount up to \$100,000. We will give you a specially worded letter to use when you file your 2009 income taxes. Please consult your financial advisors, first, and then contact your IRA custodian to transfer the gift to us.

### 3. Do I have appreciated stock I could donate to Holy Angels?

The best stocks to donate are those that you have held longer than a year and have increased in value. By transferring the stock directly to Holy Angels you avoid all capital gains taxes and you may be able to take the full fair market value of the stock gift as a charitable deduction up to 30% of your adjusted gross income. Again, consult your financial advisors before donating any stocks.

## Start Now

Now is the time to start planning for year-end contributions. We have a free brochure available that talks about gifts of cash, life insurance, real estate or securities. Feel free to contact Lynne Reyburn, Director of Donor Relations, for a copy: 704-829-4473 or [lynner@holyangelsnc.org](mailto:lynner@holyangelsnc.org). Your generosity will touch the lives of our residents!

## HOLY ANGELS RECEIVES PRESTIGIOUS “GOOD FOR KIDS” AWARD

On Saturday, August 22nd, Regina Moody, President/CEO and Dr. Ellis Fisher, Holy Angels Medical Director, were in Asheville to accept the “Good for Kids” award from the NC Pediatric Society, during their annual luncheon, with over 200 North Carolina pediatricians in attendance. The award is given each year to recognize organizations that provide services to make a difference in the lives of children.

According to Steve Shore, Executive Director of the NC Pediatric Society, “We consider it essential to acknowledge and recognize the work of everyone who contributes to improved health outcomes for children and youth.” Members of the award selection committee not only looked at the innovative and unique services that Holy Angels has provided for children with special needs but also the long history spanning over 50 years.

In the mid-1990s, the NC Pediatric Society established the “Good For Kids” award to recognize collaborative partners who are essential to helping pediatricians accomplish their work to improve the lives of children. It is given to an individual



*(From L to R): Herb W. Clegg, II, MD, Pst President of the NCPS; Marian F. Earls, MD, President of the NCPS; Regina Moody, Holy Angels President/CEO & Ellis Fisher, MD & Holy Angels Medical Director*

or organization that exemplifies the mission of the American Academy of Pediatrics: ‘dedicated to the health of all children’.

When asked about the recognition, Dr. Fisher stated, “It is a privilege for me to work with the staff of Holy Angels – where the focus is always about the children who live there and their special needs.”

Dr. Docia Hickey, Belmont, a neonatologist at Carolinas Medical Center and Holy Angels Board member, nominated Holy Angels for this award. Dr. Hickey is very aware of the difference Holy Angels continues to make in the lives of young children who are medically fragile, especially infants with very special needs

Founded in the 1930’s, the North Carolina Pediatric Society met primarily to get pediatric practitioners together for continuing education and fellowship. Today, it has expanded its mission to include the formation of policy to promote the health, safety, and well being of infants, children, adolescents, and young adults in North Carolina.





## Save the Date – Angel Bowl 2010

Holy Angels hosts the 18th Angel Bowl, March 13, 2010 at George Pappas Liberty Lanes, Gastonia, NC. Duke Energy is the Gold Sponsor once again! It is a fun and exciting event with over 800 individuals participating from different organizations and companies from throughout the community. Participants bowl one game at Angel Bowl and raise money from their friends, families and co-workers to support Holy Angels. Everyone who participates receives a t-shirt while top fundraisers receive great prizes. There are also opportunities for corporate sponsorship. Angel Bowl has raised nearly \$1.3 million over the years for the Holy Angels Foundation. To receive more information about Angel Bowl, contact Jennifer Sheely in the Holy Angels Foundation at 704/829-4478 or [jennifers@holyangelsnc.org](mailto:jennifers@holyangelsnc.org).

## Holy Angels Celebrates TWO YEARS - ACCIDENT FREE

Holy Angels' administration and staff have successfully surpassed two years with no lost time by employees due to accidents! This is truly an amazing accomplishment for Holy Angels.

According to Regina Moody, Holy Angels President/CEO, "Our employees have made a strong commitment to ensure their safety and the safety of the residents we serve."

In a business that is full of potential safety risks, Holy Angels Safety Team has implemented a plan that is as good as or better than many businesses. Chad Chellevold, Regional Manager-Loss Control of United Heartland stated, "Over the past two years, Holy Angels has become the standard for which other companies should base their risk management program."



*(L-R) Jennifer Sheely, Shannon Prince, Kerri Massey, members of Holy Angels Executive Leadership Team, prepare to assist staff in selecting their Safety t-shirts.*

Holy Angels Safety Action team, led by Joanne Sigmon – Director of Employee Health & Safety, is responsible for overseeing that Holy Angels maintains a safe work and residential environment for staff and residents. The committee meets monthly to review safety concerns submitted by staff members, homes & buildings safety inspections and emergency drills conducted in the residents' homes and programs.

Staff members are now wearing specially designed t-shirts commemorating this two year safety milestone at Holy Angels.

## Fun Times at Holy Angels



*Robert tries his hand at miniature golf.*



*Brandon takes a spin on a specially designed bike.*



*Gregg and staff member, Stella Bommarito, enjoy the Halloween celebration.*



*Regina Moody presents the gift of time to retiring 3rd shift staff member, Viola Reid.*





## From My Perspective...Regina P. Moody, President/CEO

As we prepare for the upcoming holiday season, beginning with Thanksgiving – it is the perfect time to reflect where we have been this past year. Despite the many challenges we have had, I find we have much to be thankful for at Holy Angels.

We recently celebrated our donors during the Gathering of Angels. The donor walls are up (they have been beautifully designed) and feature our history as well as the names of our donors.

The Circle of Angels lists individuals who support us annually. The newly established societies include:

- ♥ The Manley Society, named in honor of Sr. Patrice Manley, recognizes who have given \$25,000+ in their lifetime
- ♥ The Barber Society, named in honor of Mr. and Mrs. Matthew Barber, recognizes donors who have given \$100,000+
- ♥ The Hoban Society, named after Mother Mary Benignus Hoban, a co-founder of Holy Angels. Members of this society have named Holy Angels in their will or estate plans.

The Power of the Past Tractor Club raffled another of their unique, antique tractors – bringing their total funds raised to \$150,000, which we have used for our Creative Arts



and Horticulture programs. Their perseverance and commitment to help our residents are inspiring. They will be showing off their latest tractor during the 2009 Belmont Christmas Parade on December 1st.

And, of course, our biggest news this year, was receiving our Three-Year Accreditation from CARF! This achievement required many hours and long days to assure Holy Angels was in compliance with the many CARF standards. I am so privileged to lead such a dedicated group of staff members.

Even with such wonderful news to share, Holy Angels faces some very tough times ahead. Our funding has taken a significant hit – especially for our most medically fragile children. I am asking you, our friends and donors, to help during these difficult times and consider a donation to Holy Angels.

As we near the Thanksgiving and Christmas holidays, I am so grateful to each of you for your continued support of Holy Angels through your generosity in time, talents and treasures. Please know of our continued prayers for you and your families.

*Holy Angels as a non-profit corporation  
welcomes your contributions.*

*printed on recycled paper*



*Give the Perfect Christmas  
Gift - a donation in honor of  
your friends and family.  
They will receive Holy Angels  
resident Emma's specially  
designed Christmas Card.*

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HOLY ANGELS

