



RINGING IN THE NEW YEAR . . . ELVIS' STYLE

Funny hats, sparkles and lots of laughter were the hallmarks of the New Year's Eve event held at Cramer Mountain Country Club to support Holy Angels.

Hosted by Bill & Lynn Wilson of Denver, North Carolina (the June 20th Powerball winners), the evening featured entertainment and a champagne toast. Mr. Wilson initiated the event as a gift to his wife and her two friends, known as The Legend Sisters. The Legend Sisters have been great fans of Elvis tribute artist, Ryan Pelton, for many years, having met him at "Legends" in Myrtle Beach, SC. The New Year's Eve event was highlighted with Pelton's Elvis musical extravaganza. He delighted the packed ballroom with his music while throwing out teddy bears and his signature scarves to his many fans.



Maria shares some quality time with Ryan Pelton.



(L-R) Lynn Wilson, Maria & Regina Moody

A group that toured with Elvis Presley, the Imperials, also entertained with gospel renditions – a favorite style of music by Elvis, who was known as much for his gospel hymns as he was for his rock 'n roll.

Just as the clock struck midnight, nearly 100 balloons, many filled with money, dropped from the ceiling to the delight of the happy revelers. The evening ended with a 2010 breakfast buffet. A great time was had by all – a fun night for a great cause – Holy Angels.

ARE YOU UP TO THE CHALLENGE? 2010 ANGEL BOWL – CHALLENGE BOWL

The Holy Angels Foundation is excited to announce plans for the **18th Annual Angel Bowl**, set for Saturday, March 13 at George Pappas Liberty Lanes in Gastonia and it's all about challenges, as we challenge all our participants to work together to raise over \$100,000 for the programs and services of Holy Angels.

Duke Energy is back again as the Gold Sponsor. We have many opportunities for corporate sponsorship – one sure to fit your business' budget.

We are inviting businesses, churches to challenge friends, co-workers, business



Catherine Lane, WSOC-FM, Charlotte, helps a bowler with some raffle tickets.

competitors to a friendly "CHALLENGE". . . who can raise the most money? Who can recruit the highest number of teams? It is a fun-filled event as nearly 1000 individuals participate. Each bowler bowls one game at Angel Bowl while enjoying cosmic bowling with great music, lights and prizes. Participants raise money from their friends, families and co-workers to support Holy Angels.

There is even an option to raise money online at www.firstgiving.com/holyangels. All registered teams receive uniquely designed Angel Bowl t shirts and top fundraisers earn great prizes. For more information, contact Jennifer Sheely in the Holy Angels Foundation at 704/829-4478 or jennifers@holyangelsnc.org.



Ally Adams, 8 years old, celebrates her fundraising success. She raised over \$1000!

Heartline is published quarterly by Holy Angels, Inc. 6600 Wilkinson Boulevard, PO Box 710, Belmont, NC 28012-0710.

Regina P. Moody is President/CEO and Sr. Nancy Nance, Vice President of Community Relations is the Editor. Holy Angels was founded in 1956 by the Sisters of Mercy. Visit our website at www.holyangelsnc.org. Holy Angels Combined Federal Campaign (CFC) number is 68668





A Blessed Christmas at Holy Angels

Holy Angels was once again blessed by the support and prayers of many during the recent Christmas season. We were most grateful for the support as we continue to face significant funding challenges. We recognize and appreciate all of our donors who sacrificed in these difficult economic times to ensure our residents receive the quality services they need and deserve. Individuals being honored or memorialized during the Christmas season were remembered with a special ornament and recognition on the Christmas tree located at the Holy Angels Morrow Center entrance.

Our Annual Christmas Campaign was a huge success with nearly \$340,000 dollars raised from over 1500 individuals, businesses, schools, churches, foundations and other organizations. Many were inspired to give by our beautiful Christmas card, Follow The Star, created by Morrow Center resident Emma, age 8. The card was reflective of the journey of love our residents and their families take at Holy Angels.

Holy Angels was most grateful for the many Christmas presents, personal care items, food and other needed supplies we received for our residents.

We would like to acknowledge the generosity of the following donors:

- BE&K Building Group
- Carolina Golf Cars
- Carolinas Medical Center – Neonatal Intensive Care
- CoMag Marketing Group
- Community Pentecostal Church
- Virginia Poston Crump
- Kate Darling
- Mark DeWalt, Winthrop University
- Family Christian Center
- Fed Ex Express
- Adam Grebner
- Holy Trinity Catholic Middle School
- Joe Horne
- Knights of Columbus Council #770
- Mercy School of Nursing
- Nancy Miller
- Mount Holly Middle School S.A.V.E. Club
- Nationwide Insurance – William K. Gary & Associates
- Olive Garden, Gastonia, NC
- A Peaceful Place
- Pine Island Country Club
- Preferred Insurance & Financial Solutions, LLC
- Quail Hollow Homeowners Assoc.
- Robinson Memorial Presbyterian Church
- Ed Smith and Family
- Lynn Smith
- SouthPoint High School French Class
- St. Matthew Catholic Church
- St. Thomas Aquinas Catholic Church
- UNC-Charlotte
- US Customs and Boarder Protection
- Dr. Mark Whalen

Regina Moody Selected to Lead Gaston Regional Chamber of Commerce

Holy Angels President/CEO, Regina Moody, became the 2010 Chair of the Gaston Regional Chamber during their 97th Annual Meeting and Awards Dinner held January 21, 2010 at Gaston Country Club in Gastonia, NC.



Regina Moody with new Chamber President, John Kimbrell

Mrs. Moody has been a member of the Chamber's Board of Directors since 2004, when she served as the Chair of Gaston Together. She later became a member of the Gaston 2012 initiative and served as Chair of that committee.

As the Chamber Chair, she will work closely with the newly hired Gaston Regional Chamber President, John Kimbrell, and the Board of Directors to direct the mission of the Chamber; to advocate for creation and retention of jobs, serve as voice for business, provide adequately skilled workforce, and provide networking opportunities for business to increase visibility and grow their businesses throughout Gaston County.

According to Mrs. Moody, "as the President/CEO of Holy Angels, is it important for myself as well as Holy Angels to be involved in the activities of the community. This not only provides needed volunteers for many of the civic organizations, but gives the local area another way to know the ministry and mission of Holy Angels. I am honored to have this opportunity to serve as the Chair of the Gaston Regional Chamber of Commerce."

In 2008, Mrs. Moody received the prestigious Athena Award by the Gaston Regional Chamber, designed to recognize an individual for assisting women in reaching their full leadership potential; demonstrating excellence, creativity and initiative in their business or profession; and providing valuable service by devoting time and energy to improving the quality of life for others in the community.

***Become a fan of Holy Angels on Facebook and follow us on Twitter!
You can have all the latest news from Holy Angels at a moment's notice!***





2009 Annual Report

2008-2009 Accomplishments

Congratulations!

♥ **Regina Moody, President/CEO** received the prestigious Athena Award from the Gaston Regional Chamber of Commerce. This award is designed to recognize a man or woman for assisting women in reaching their full leadership potential; demonstrating excellence, creativity and initiative in their business or profession; and providing valuable service by devoting time and energy to improving the quality of life for others in the community.

♥ One of Holy Angels health care techs, **Fannie Rendleman**, received the Irwin Siegel Direct Support Professionals Recognition Award. This national award, given to just three winners throughout the country, is presented to direct support professionals who demonstrate excellence, creativity and commitment to assisting and enhancing the lives of individuals with disabilities.



♥ **Holy Angels administration and staff** achieved 365 days of no lost time due to on the job accidents or injuries. A plaque commemorating this accomplishment was presented to Holy Angels COO, Dennis Kuhn, by Chad Chellevoid (United Heartland) and Scott Burns (BB&T Insurance). During the presentation, Mr. Burns noted that Holy Angels is full of potential safety risks and the Holy Angels Safety team has implemented a plan that is as good as any he has seen, from any client.

Special Events and Gifts

♥ Holy Angels Foundation was thrilled to announce the bequest given by Matthew & Genevieve Barber of Charlotte to support Holy Angels programs & services. It was the largest gift ever donated to Holy Angels. Avid nature lovers, the new boat dock and ramp at Camp Hope were named in memory of the Barbers. Funds will also be used to support the Hoban Endowment Fund and program expansion.

♥ Many fundraising goals were achieved through Angel Bowl, Carolina Classic Golf Tournament and Run For the Money.

Program Notes

♥ Residents harvested their first summer crop from the organic garden. The residents in the group homes and our customers at Cherubs Café enjoyed the fresh vegetables all summer.

♥ The residents enjoyed a variety of music during the Summer Concert series as well as learning how to play hand bells, participated in Special Olympics, took spins around campus in the "Holy Roller" golf cart and tried their hand at fishing from the pier at Camp Hope.



Cheryl helps with harvesting cucumbers from the organic garden.

FY08-09 Foundation and Corporate Grant Donors

BB&T Charitable Foundation
 Communities Foundation of Texas
 Community Foundation of Gaston County
 Community Foundation of New Jersey
 Foundation for the Carolinas
 Bernie Gainey Foundation
 Grace and Hope Foundation
 Henkel Corporation – Kids Helping Kids Grant
 IM Doctor Family Foundation
 KCI Servant's Heart Foundation
 LAMB Foundation of NC, Inc.
 Paul & Margaret Porter Charitable Foundation
 PUSH America Give-a-Push Grant
 Sam's Club Foundation
 Sisters of Mercy of North Carolina Foundation
 Speedway Children's Charities
 The Associated Foundation, Inc.
 The B. W. & Barbara Miller Foundation
 The Blumenthal Foundation
 The Carstarphen Family Foundation, Inc.
 The Charles and Irene Nanney Foundation
 The Duke Energy Foundation
 The E. D. M. Schachner Foundation, Inc.
 The Enterline Foundation
 The First Gaston Foundation, Inc.
 The H.W. Suter Foundation
 The Hartford Field Charitable Giving Program
 The Hendricks Foundation
 The Howe Foundation
 The John C. and Lucine O.B. Marous Charitable Foundation
 The Milton A. and Charlotte R. Kramer Charitable Foundation
 The Proctor Foundation
 Truliant Federal Credit Union Community Mini-Grant
 Sullivan Foundation
 The Theresa Alessandra Russo Foundation
 Wilson Foundation

FY08-09 Bequests

Mr. and Mrs. Matthew Barber
 Mr. William H. Hamburger
 Mr. James Maloney
 Mr. Bromley B. Schuett
 Mr. Troy Art Surret





2009 Annual Report

CONSOLIDATED BALANCE SHEET

June 30, 2009

(With Comparative Totals at June 30, 2008)

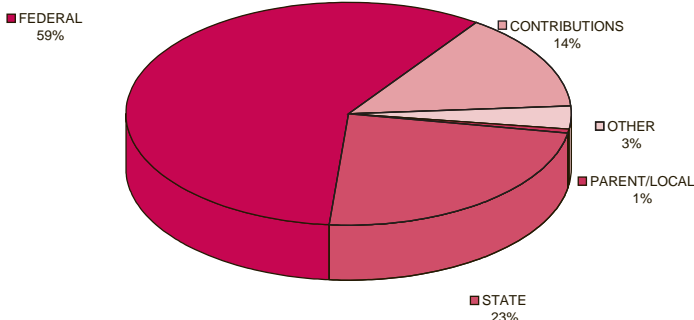
This consolidated balance sheet was prepared from the information contained in the audited financial statements. Copies of the audited financial statements are available upon request.

ASSETS	06/30/09	06/30/08
Current Assets		
Cash and cash equivalents	\$6,404,042	\$6,889,711
Investments	\$4,724,588	\$3,794,010
Accounts receivable	\$545,974	\$478,550
Inventories	\$13,587	\$11,399
Prepaid expenses	\$56,079	\$37,502
Total Current Assets	\$11,744,270	\$11,211,172
Property and equipment, net	\$6,588,613	\$6,585,043
Total Assets	\$18,332,883	\$17,796,215
LIABILITIES and NET ASSETS		
Current Liabilities		
Accounts payable - trade	\$168,214	\$254,639
Construction payable	\$0	\$0
Accrued expenses	\$749,122	\$643,778
Notes payable - current Maturities	\$0	\$0
Total current liabilities	\$917,336	\$898,417
Long-term liabilities	\$0	\$0
Total liabilities	\$917,336	\$898,417
Net assets		
Unrestricted	\$16,149,455	\$15,699,348
Temporarily restricted	\$358,129	\$334,318
Permanently restricted	\$907,963	\$864,132
Total net assets	\$17,415,547	\$16,897,798
Total Liabilities and Net Assets	\$18,332,883	\$17,796,215

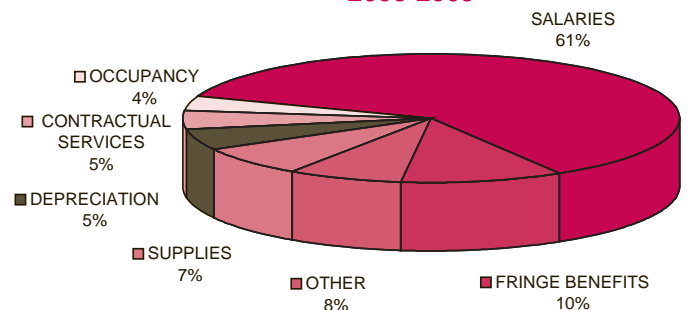
HONORS AND MEMORIALS

If you would like the list of Honor Gifts and Memorials, please contact the Holy Angels Foundation office. We will be glad to mail the list to you.

Holy Angels, Inc. Revenue 2008-2009



Holy Angels, Inc. Expenses 2008-2009





Holy Angels Happenings...



Taylor & Kelly did a beautiful job as Joseph & Mary during the Christmas Mass program.



Wonder Woman from Santa was a huge hit with Lorraine at the Knights of Columbus, Council 770 Annual Christmas celebration.



The sweetest Christmas angel, Emma



The beautiful mural, located in Holy Angels Morrow Center, was created and designed by the Decorative Artists of the Carolinas, a professional association of decorative artists, under the leadership of Lynn and Chris Miller

LETTER OF COMMENDATION

To Whom It May Concern:

When the “routine” is demonstrated by excellence, the observers may lack sensitivity and awareness of consistently outstanding performance. Maybe before; not this time.

The Holy Angels Board of Directors hereby acknowledges the leadership excellence, vision, and managerial responsiveness of Regina Moody, President and Chief Executive Officer of Holy Angels, as recently confirmed by the Commission on the Accreditation of Rehabilitation Facilities (CARF), consistently demonstrated by years of success and commitment, and the witness of this Board.

The Holy Angels Board takes this opportune occasion, three (3) year CARF Accreditation, to recognize Regina Moody’s exceptional job performance. The Board acknowledges Ms. Moody’s Senior Management team, Support Staff and volunteers. These people are key and indispensable contributors to the Holy Angels success. As noted, this is acknowledged and similarly commended. But, the team’s leader, the Chief, Boss, “person-in-charge” is our focus and thus our recognition.

Now, therefore, let this record reflect, on this seventeenth. day of November, 2009, the Holy Angels Board of Directors unanimously presents this “Letter of Commendation” to Regina Moody, President and Chief Executive Officer of Holy Angels.

Sincerely,

Hans Lengers
Chairman
Holy Angels , Inc





HOLY ANGELS HOLDS 21st ANNUAL EMPLOYEE AWARDS BANQUET

Holy Angels honored and thanked its employees during the 21st annual Employee Appreciation and Awards event held December 17, 2009. The President's Award for Excellence was presented to Dorothy Hopkins, for her 30 years of dedicated service, her unconditional love of the residents and seeing the possibilities in each resident. Established in 2006, the President's Award for Excellence recognizes a staff member's extraordinary and exemplary efforts on behalf of Holy Angels and the residents.



Shawn Wilson, RN, receives the Beth Withers Make A Difference Award from Regina Moody

Shawn Wilson, RN, received the Beth Withers "Make A Difference Award."

Holy Angels established the award in 2006 in memory of Elizabeth "Beth" Withers, RN, who died in a car accident and had worked at Holy Angels for more than 16 years as a 2nd shift Nursing Supervisor. Ms. Wilson, Holy Angels Director of Nursing received the award in recognition of her kindness, thoughtfulness and compassionate heart for the residents and staff of Holy Angels.

The Maria T. Morrow Spirit Award, established in 2005, was presented to 3rd Shift RN Supervisor, Angela Barker. This award named in honor of Holy Angels' first resident; is presented to staff members who exhibit a spirit of love, perseverance and can-do attitude. Ms. Barker has been with Holy Angels since 1998.

Seven Achievement of Excellence Awards were also presented. Each recognizes outstanding job performance consistently displayed by an employee who has worked at Holy Angels for at least one year. All of the Achievement of Excellence winners were nominated by those staff members who work most closely with them.

Following is a list of the 2009 Achievement of Excellence Award Winners:

- Direct Service Professional, Weekend Relief Staff – Brady Haynes, a member of Holy Angels 1st shift staff at Moody Place, ICF group home, Haynes has been employed at Holy Angels for five years.
- Direct Service Professional Relief Staff – Linda O'Neil has been employed for five years as a candy bouquet designer and job coach at Cherubs Café & Candy Bouquet.
- Supported Employment – Kelly Maguire, a Holy Angels resident, has been employed at Cherubs Café & Candy Bouquet for three years.
- Related Service Professional – Jean Phillips serves as a Medical Records & Administrative Assistant providing invaluable support for Human Resources and program divisions. She has been employed for three years.
- Program Professional – Christine Ruiz serves as a primary nurse for our Belhaven and Fox Run ICF group homes. She has been a member of Holy Angels nursing staff since 2006.
- Direct Service Professional – Audley Ramirez is a member of the 1st shift staff at the Oakcrest ICF group home and has been employed at Holy Angels since 2006.
- Direct Service Professional – Brenda Osborne, who has been employed at Holy Angels since 2007, serves as a lead staff member on 3rd shift in Holy Angels Moody Place ICF group home.



Kerri Massey, Holy Angels Chief Program Officer; Dot Hopkins, 2009 President's Award recipient & Regina Moody

CARING HANDS CARING HEART AWARD

The dictionary defines compassion as a human emotion prompted by the pain of others. The feeling commonly gives rise to an active desire to alleviate another's suffering. We believe this quality is a must for any physician – but most especially for one who works with fragile children.

"Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around."

Dr. Docia Hickey, a neonatologist with the Carolinas Medical Center, Levine Children's Hospital, Charlotte, NC uses these simple gestures, every day, as she cares for newborn infants – who are starting life with more than a few challenges. On Tuesday, December 22, 2009, she was presented the Dr. C. Ellis Fisher Caring Hands, Caring Heart Award.

She has been a part of the Holy Angels family since 1997, when she was invited to become a board member. Every Christmas she recruits her co-workers to provide special gifts for the residents who are most in need. She picks up her Christmas wish list early in November to assure all are in by Santa Day in December. Each gift is beautifully wrapped and smiles of delight are seen on the faces of our residents when they open their gifts. Her head elf, husband Fred Miller, has been a part of this Christmas tradition since the beginning.

An undergraduate of Emory University and graduate of the Bowman Gray School of Medicine, Dr. Hickey spent her residency in pediatrics at Charlotte Memorial Hospital & Medical Center and she was awarded a fellowship with the Divisions of Neonatology/ Department of Pediatrics at the Vanderbilt School of Medicine in Nashville, Tennessee.

Dr. Hickey is very aware of the difference Holy Angels continues to make in the lives of young children who are medically fragile, especially infants with very special needs. She has served as an advocate for families in need of Holy Angels services.

In recent years, Dr. Hickey has nominated Holy Angels for two prestigious awards – one received on October 28th, 2006 from the North Carolina Medical Society – the Presidential Citation Award for Exceptional Service – in recognition of outstanding service in our mission to help children and adults with mental retardation reach their greatest potential. The 2nd award – The Good For Kids Award - was presented to Dr. Fisher and Holy Angels President/CEO, Regina Moody - during the North Carolina Pediatric Society's annual luncheon on August 22, 2009. This award is given each year to recognize organizations that provide services to make a difference in the lives of children.

Established in 2002, and named in honor of Dr. Fisher – who has shown through his example – the love he shares with his patients, their families and most dear to us - the special children at Holy Angels. Dr. Hickey exemplifies all of these great qualities through her caring hands and caring heart. She has been and continues to be a dedicated and committed board member, donor, volunteer and friend to Holy Angels residents and staff.



Dr. Docia Hickey with Regina Moody





From My Perspective...Regina P. Moody, President/CEO

In the day to day business of the everyday happenings at Holy Angels one tends to forget all the wonderful things that have happened during the past year. As I reflect on these challenging times, I find much to be grateful for and marvel at everything that has been accomplished.

Our greatest accomplishment this year was achieving the three year national accreditation by CARF for all of our programs and services, including governance. Holy Angels was also recognized with an Exemplary Conformance in its Child and Adolescent Services (the highest rating given by CARF). This is the first accreditation that the international accrediting body has awarded to Holy Angels.

The Power of the Past Tractor Club reached new fundraising heights this year – as they hit the \$150,000 mark – selling \$1 raffle tickets over a period of 14 years and 15 Angel Tractors given away. This group of dedicated volunteers has made it possible to enhance our Creative Arts program and add new Snoezelen rooms to our larger homes.

Creative Arts has been our focus these past few months and the Don & Lynn Leonard Music program has given us much to celebrate. We have been able to add two very unique



musical “instruments” that have brought our residents much joy.

After 30 years, Dot Hopkins retired from employment at Holy Angels – it was my pleasure to award her the President’s Award for her loving care and concern for the residents we serve. Although we will miss her, she promises to return as a volunteer.

Dr. Docia Hickey received the Dr. C. Ellis Fisher Caring Hands, Caring Heart Award – she brings her expertise as a neonatologist to our Board of Directors, as well as her caring hands and heart. She delights our residents each Christmas with the many gifts she and her staff give to them.

Even as we end 2009 on a high note with all that has been done – we continue to face funding challenges for our services and programs. Please know how important your continued support is to us and how grateful we are for it.

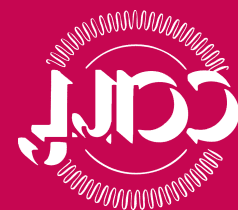
We ask God to bless you and your families in this New Year of 2010. We will continue to keep you in prayer and we ask you to do the same for our special ministry of unconditional love and unlimited possibilities.

*Holy Angels as a non-profit corporation
welcomes your contributions.*

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*Meeting International
Standards of Quality*



*First time 3 Year Accreditation
& Exemplary Child
& Adolescent Services*

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HOLY ANGELS

